

World Cup Scratch Card Prizes Terms and Conditions:

Generic Terms and Conditions Relevant to all Scratch Card Prizes and Offers.

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. Scratch cards are available from Reception during casino opening hours and cannot be issued retrospectively.
3. One scratch card per person per day.
4. Metropolitan Gaming is not responsible for any entries that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
5. Failure to adhere to any of the terms and conditions may result in voiding of prizes.
6. Entry constitutes acceptance by the entrant of these terms and conditions.
7. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
8. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other conditions contained in these terms) and entitled to any benefits associated with the promotion.
9. Employees of the Promoter, their agents, families, or household members are prohibited from participating in this promotion.
10. Disregard or failure to meet any of any of these terms may result in the management cancelling prizes.
11. Promoter: London Clubs Management trading as Metropolitan Gaming, 55 Baker Street, London W1U 8EW.

Specific Scratch Card Prize Terms and Conditions

£5 Cash Match Prizes

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. Cash Match offer is valid for use on Blackjack, Roulette, Slots or Electronics.
3. On tables, a bet of the same value must be placed at the table with the voucher. Vouchers are withheld once used and winnings are paid out as usual.
4. Blackjack – voucher can only be used on one hand unless the outcome is a standoff, where the voucher will be returned. Does not include any side bets.
5. Roulette – valid for a single even chance bet on roulette. Voucher can only be used on one spin.
6. On Slots and Electronics, the voucher must be presented to the main Cash Desk with the same value bet as detailed on the voucher.
7. Slots and Electronics – all promotional funds must be staked before cashing out.
8. One voucher per person per day.
9. Metropolitan Gaming is not responsible for any vouchers that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
10. Entry constitutes acceptance by the entrant of these terms and conditions.
11. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
12. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other terms contained in these terms) and entitled to any benefits associated with the promotion.
13. Any Employees of the Promoter, their agents, families, or household members are prohibited from participating in this promotion.
14. Disregard or failure to meet any of any of these terms may result in the management cancelling prizes.
15. Promoter: London Clubs Management trading as Metropolitan Gaming, 55 Baker Street, London W1U 8EW.

£5 Slots Promotional Voucher Prize

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. A £5 Slots Promotional Voucher can only be redeemed at Cash Desk and not directly on the tables.
3. One voucher per person per day.
4. Metropolitan Gaming is not responsible for any vouchers that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
5. Entry constitutes acceptance by the entrant of these terms and conditions.
6. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
7. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other terms contained in these terms) and entitled to any benefits associated with the promotion.

8. Employees of the Promoter, their agents, families, or household members are prohibited from participating in this promotion.
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10. Promoter: London Clubs Management trading as Metropolitan Gaming, 55 Baker Street, London W1U 8EW.

250 and 500 Met Points Prize

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. Take the valid scratch card to Reception with your Met Card and the additional Met Points will be added to your account. This process may take 24 hours to finalise.
3. Bonus Met Points are not included in Tier calculations.
4. If you are not already a Met Card Holder, please go Reception to become a Met Card holder to claim this prize.
5. Entry constitutes acceptance by the entrant of these terms and conditions.
6. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
7. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other terms contained in these terms) and entitled to any benefits associated with the promotion.
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Free Prize Draw Entry

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. Valid scratch card entries should be placed in the draw drum available
3. The draw will take place at 7pm on Sunday 18 December 2022 and entry tickets must be in the tombola 10 minutes before the draw.
4. Members must be present at the time of the draw to win. Winners will be chosen randomly from the tombola and will have 2 minutes to claim the prize by producing their membership card. If the prize is not claimed within 2 minutes a re-draw will take place.
5. The Customers name and Met Card membership number (if they have one) must be displayed on the entry ticket and verified for the member to be confirmed as a winner.
6. The Promoter is not responsible for any entries that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
7. One winner will be drawn from the tombola and will win the following: A pair of premiership football tickets available on selected dates during the 2022/2023 season.
8. The winning customer will be contacted within 48 hours to arrange the tickets.
9. Entry constitutes acceptance by the entrant of these terms and conditions.
10. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
11. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other conditions contained in these terms) and entitled to any benefits associated with the promotion.
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Budweiser Hats

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. The valid winning scratch card should be taken to Reception to exchange their scratch card for a Budweiser branded world cup hat.
3. Metropolitan Gaming is not responsible for any vouchers that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
4. Entry constitutes acceptance by the entrant of these terms and conditions.
5. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
6. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other terms contained in these terms) and entitled to any benefits associated with the promotion.
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TV Prize

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. The winning scratch card for the TV should be presented to Reception.
3. The winner will be contacted within 48 hours to arrange delivery of the TV directly to their home.
4. The TV offered will be a Samsung 43 Inch BU8000 UHD Crystal 4K Smart TV (2022) valued at £360. If this TV is not available an equivalent model will be sourced.
5. This prize has an alternative cash value of £250 that can be claimed instantly.
6. Metropolitan Gaming is not responsible for any vouchers that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
7. Entry constitutes acceptance by the entrant of these terms and conditions.
8. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
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£100 Cash Prize

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. The customer should present their winning scratch card to the Cash Desk to receive a £100 in cash.
3. Metropolitan Gaming is not responsible for any vouchers that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
4. Entry constitutes acceptance by the entrant of these terms and conditions.
5. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
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Free Drink

1. The promotion will run from 20 November – 18 December 2022 and is open to all customers.
2. To claim this offer the customer should present their winning scratch card to any bar or restaurant within the casino.
3. The winning scratch card entitles the customer to one free house drink only. house drinks include: either one pint of house beer, one glass of 125ml house wine, one house spirit and mixer or one soft drink.
4. Voucher is not to be used with any other promotion
5. No change given.
6. Entry constitutes acceptance by the entrant of these terms and conditions.
7. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
8. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other conditions contained in these terms) and entitled to any benefits associated with the promotion.
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